

Retro-Bit V2 USB Receiver - Firmware Installation

Please carefully read the following instructions before proceeding with the installation.

This firmware update is exclusively for the **V2 USB receiver** for use with V2 2.4 GHz Wireless controllers.

Do not install this update unless there is a V2 label displayed on the USB receiver.

Installation

1. Have your PC or Laptop powered on. Do not have any active gaming software running such as Epic or Steam as this may cause issues.
2. Press and hold the pairing button on the receiver as you plug it into an available USB port.
 - a. Continue to hold the pairing button until the PC detects a new device.
 - b. The USB Receiver is now in update mode and the light should shut off permanently until new firmware is installed.
3. Open the update program named **BxUsbUpdate** from the downloaded files.
4. From the top dropdown menu labeled Firmware, select the firmware file to install. It is located in the **Firmware** folder from the downloaded files.
5. From the bottom dropdown menu labeled Device, select the available device. There should only be one available.
 - a. If you are not seeing your device, try the above steps again and press the Fresh button on the program to refresh the selection.
6. Press the **Download** button to begin the installation. Allow the program to finish installation - this may take a few minutes.
 - a. Interrupting the installation will cause the update to not install and may corrupt the device.
7. Once the device has installed the update, you can click the Complete or OK button to finish the installation.
8. You may now safely remove the USB receiver from your PC/Laptop. Refer to the controllers instructions on how to pair to the receiver.

Troubleshooting

- If your USB receiver is not powering on, it means you either did not install the firmware or you installed the incorrect files.
- If the update program is not seeing your device, you might need to run it as an Administrator and/or shut off any firewalls/web scanners in order to proceed.
- If you run into any issues, please contact our support team via info@retro-bit.com.